



Environmental Protection Agency

P.O. Box 4024
Mamba Point, Old CID Road
1000 Monrovia, 10 Liberia
Email Addressed: timyoko@epa.gov.lr

Service Delivery Charter

Our Vision:

To be a regulatory agency that ensures a clean, safe and healthy environment for all”.

Our Mission:

Is to ensure that the environment is clean, safe and health by: Working with partners to create effective environment communication,

education and public awareness; Developing laws, regulations, policies and standards; Effectively monitoring compliance to environmental laws and policies; Providing high quality information and advising on the state of the environment and related matters; Ensuring effective environmental planning and

reporting. Through this mission, we aim to address public needs with professionalism and dedication.

Our Core Values:

Reliability, Accountability, Transparency, Excellence, Professionalism, Efficiency
Respect for all, Honesty

Our Key Services

Service	Eligibility	Cost	Timeline	Contact Point
Accreditation of Environmental Consultant firms	All Environmental Consultants firms in Liberia	\$3,000 for local firms and \$7,000 for international firms	14 business days if all requirements are met	Targen P. Daye tdaye@epa.gov.lr Cell#:0770128650
Imposing fines on environmental law violators	All violators of the Environmental laws of Liberia	Fines imposed varies depending on the type of violation	Normally violators are given 72 hours to deposit fines in the LRA account	Targen P. Daye tdaye@epa.gov.lr Cell#:0770128650
Issuing of Environmental Permits	All firms doing project with environmental and social impacts	Cost varies depending on the types of projects, per category and types of licenses To access fees by sector and category,	14 business days but sometimes take longer depending on the complexity of the project	Targen P. Daye tdaye@epa.gov.lr John K. Jallah Jr, jjallah@epa.gov.lr

		Visit: https://epa.gov.lr/laws-		
Enforcement of EPA Regulations	All residents of Liberia. All companies operating in Liberia	No fees collected	14 business days or may be longer due to the complexity of the environmental issues being considered	R. Baiyezenah W. Brown rbrown@epa.gov.lr Cell#: 0776041998
Chemical Registration License	All firms importing and using chemicals in Liberia	\$1,500 USD	3 days from receipt of application letter/form along with the required documents	Joseph F. Charles jcharles@epa.gov.lr Cell#: 0777932238
Chemical Importation License	All firms importing chemicals	Depending on the hazard index and quantity of chemicals.	3 days from receipt of application letter/form along with the required documents	Joseph F. Charles jcharles@epa.gov.lr Cell#: 0777932238
Effluent Discharge License	All industries whose operations involve the discharge of effluents	\$3,050 USD (Class A)-large scale effluent discharge	3 days from receipt of application letter/form along with the required documents	Joseph F. Charles jcharles@epa.gov.lr Cell#: 0777932238
Analytical Laboratory Accreditation License	All Analytical Laboratories	\$200 USD	3 days from receipt of application letter/form along with the required documents	Rafael S. Ngumbu rngumbu@epa.gov.lr Cell#: 0775764953

We Commit to:

- ✓ Provide timely, efficient, and professional services.
- ✓ Acknowledge and resolve your complaints
- ✓ Provide equitable access to services for all citizens.

How You Can Reach Us:

We value your feedback and are committed to improving our services.

- **In Person:** Mr. Targen P. Daye
EPA, Mamba Point, Old CID Road.
- **Phone:** 0770128650
- **Email:** tdaye@epa.gov.lr
- **Suggestion Boxes:** EPA-Suggestion Box & EPA-Grievance Box, Place at the Security Entrance
- **Online:** <https://epa.gov.lr>

Quality Services for a Better Liberia